

Website Privacy Policy for Ashburton Powder Coating Ltd

Protecting your personal information is important to us. So is following New Zealand's privacy laws. This Privacy Policy explains how we protect your privacy and collect and use your personal information (any reference to "we", "us" or "our" is to Ashburton Powder Coating Ltd).

Our Privacy Policy applies to anyone who uses this Website (www.ashburtonpowdercoating.co.nz) ("Website").

"Personal Information" means any information that can directly or indirectly identify you or another person.

YOUR RIGHTS

If you don't agree with our Privacy Policy or don't want us to collect your Personal Information, then you shouldn't use our Website. If you change your mind later, you should stop using our Website.

If you have any questions, you can contact our Privacy Officer at privacy@ashburtonpowdercoating.co.nz.

We'll only use your Personal Information for the purposes we collected it. If we no longer need it for those purposes, we'll stop using it.

INFORMATION WE COLLECT ABOUT YOU

We may collect:

- Your name, contact details, and IP address.
- Feedback you provide and responses to our customer surveys.
- Details relevant to quotes, orders, or enquiries for our powder coating or sandblasting services.
- Any other information you give us.

Please do not give us Personal Information about someone else unless you have their permission and they know about this Privacy Policy.

HOW WE COLLECT YOUR INFORMATION

We may collect Personal Information:

- Directly from you (e.g., when you request a quote, book sandblasting, or provide details to our staff).
 - Indirectly from you (e.g., through social media interactions or online forms).
 - From our staff or contractors who work on your job.
 - From other people or companies we work with to provide our services.
 - From publicly available sources.
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WHY WE USE AND SHARE YOUR INFORMATION

We use your Personal Information to:

- Respond to your enquiries about powder coating and sandblasting services.
- Provide quotes, process orders, and schedule work with our staff and contractors.
- Help you use our Website.
- Maintain and improve our services.
- Keep internal records.
- Comply with our legal obligations.
- For any other purposes that you authorise.

Sometimes we may share your Personal Information with staff, contractors, or agents who are directly involved in completing your job (including sandblasting), but we won't share your details with anyone else unless legally required.

HOW WE PROTECT YOUR INFORMATION

We have reasonable safeguards in place to prevent unauthorised access, use, modification, disclosure, and loss of your Personal Information.

SEEING OR CORRECTING YOUR INFORMATION

You have the right to see the Personal Information we hold about you and to ask us to correct it if it's wrong. If there's a legal reason we can't let you see it, or we disagree with your correction, we'll explain why.

PRIVACY COMPLAINTS

If you think we haven't protected your privacy properly, you can contact our Privacy Officer at admin@ashburtonpowdercoating.com or you can make a complaint to the New Zealand Privacy Commissioner.

PRIVACY POLICY CHANGES

If we make changes to this Privacy Policy, we'll post them on our Website. Changes will apply 14 days after posting. If you don't agree with the changes, you should stop using our Website. If you continue to use our Website, you accept the changes.